



RENTAL CONDITIONS AND EXCESS AMOUNTS

SANJOCAR SA - 3-101735135

01/11/2022 subject to change without prior notice

Rates in USD TTC

Indicative value 1USD = 633 CRC

| CITY CARS | | CAUTION | | LIA | SLI | LDW (CDW+THW) | | PLDW | | TLDW | | ASSVE |
|----------------|---|--------------|-------------|--------------|--------------|---------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | | Without LDW | With LDW | Rate per Day | Rate per Day | Rate per Day | Excess Amount | Rate per Day | Excess Amount | Rate per Day | Excess Amount | Rate per Day |
| MCMR | I10/Beat/Alto o similar Hatchback | \$ 18 000,00 | \$ 600,00 | inclus | \$ 10,00 | \$ 15,00 | \$ 600,00 | \$ 20,00 | \$ 300,00 | \$ 40,00 | \$ 0,00 | \$ 6,00 |
| MCAR | I10/Beat/Alto o similar Hatchback | \$ 18 000,00 | \$ 600,00 | inclus | \$ 10,00 | \$ 15,00 | \$ 600,00 | \$ 20,00 | \$ 300,00 | \$ 40,00 | \$ 0,00 | \$ 6,00 |
| EDMR | I10/Beat/Dzire/Yaris o similar Sedan | \$ 20 000,00 | \$ 600,00 | inclus | \$ 10,00 | \$ 15,00 | \$ 600,00 | \$ 20,00 | \$ 300,00 | \$ 40,00 | \$ 0,00 | \$ 6,00 |
| EDAR | I10/Beat/Mirage/Yaris o similar Sedan | \$ 20 000,00 | \$ 600,00 | inclus | \$ 10,00 | \$ 15,00 | \$ 600,00 | \$ 20,00 | \$ 300,00 | \$ 40,00 | \$ 0,00 | \$ 6,00 |
| CDAR | Aveo/Cavalier/Accent/Tiida/Ciaz o similar Sedan | \$ 22 000,00 | \$ 800,00 | inclus | \$ 10,00 | \$ 20,00 | \$ 800,00 | \$ 25,00 | \$ 400,00 | \$ 45,00 | \$ 0,00 | \$ 6,00 |
| SDAR | Corolla/Sentra/Elantra o similar Sedan | \$ 25 000,00 | \$ 800,00 | inclus | \$ 10,00 | \$ 20,00 | \$ 800,00 | \$ 25,00 | \$ 400,00 | \$ 45,00 | \$ 0,00 | \$ 6,00 |
| SUV 4X2 | | | | | | | | | | | | |
| CMMR | Rush/Jimny/Terios o similar | \$ 30 000,00 | \$ 1 000,00 | inclus | \$ 10,00 | \$ 20,00 | \$ 1 000,00 | \$ 25,00 | \$ 500,00 | \$ 45,00 | \$ 0,00 | \$ 6,00 |
| CMAR | Rush/Jimny/Terios o similar | \$ 30 000,00 | \$ 1 000,00 | inclus | \$ 10,00 | \$ 20,00 | \$ 1 000,00 | \$ 25,00 | \$ 500,00 | \$ 45,00 | \$ 0,00 | \$ 6,00 |
| IMMR | Creta/ASX/Vitara o similar | \$ 32 000,00 | \$ 1 000,00 | inclus | \$ 10,00 | \$ 32,00 | \$ 1 000,00 | \$ 37,00 | \$ 500,00 | \$ 50,00 | \$ 0,00 | \$ 6,00 |
| IMAR | Creta/ASX/Vitara o similar | \$ 32 000,00 | \$ 1 000,00 | inclus | \$ 10,00 | \$ 32,00 | \$ 1 000,00 | \$ 37,00 | \$ 500,00 | \$ 50,00 | \$ 0,00 | \$ 6,00 |
| SMMR | Tucson/Sportage/GdVitara/Korando o similar | \$ 35 000,00 | \$ 1 200,00 | inclus | \$ 10,00 | \$ 35,00 | \$ 1 200,00 | \$ 40,00 | \$ 600,00 | \$ 60,00 | \$ 0,00 | \$ 6,00 |
| SMAR | Tucson/Sportage/GdVitara/Korando o similar | \$ 35 000,00 | \$ 1 200,00 | inclus | \$ 10,00 | \$ 35,00 | \$ 1 200,00 | \$ 40,00 | \$ 600,00 | \$ 60,00 | \$ 0,00 | \$ 6,00 |
| SUV 4X4 | | | | | | | | | | | | |
| CFMR | Rush/Jimny/Terios o similar | \$ 30 000,00 | \$ 1 000,00 | inclus | \$ 10,00 | \$ 20,00 | \$ 1 000,00 | \$ 25,00 | \$ 500,00 | \$ 45,00 | \$ 0,00 | \$ 6,00 |
| CFAR | Rush/Jimny/Terios o similar | \$ 30 000,00 | \$ 1 000,00 | inclus | \$ 10,00 | \$ 20,00 | \$ 1 000,00 | \$ 25,00 | \$ 500,00 | \$ 45,00 | \$ 0,00 | \$ 6,00 |
| IFMR | Creta/ASX/Vitara/Duster o similar | \$ 32 000,00 | \$ 1 000,00 | inclus | \$ 10,00 | \$ 32,00 | \$ 1 000,00 | \$ 37,00 | \$ 500,00 | \$ 50,00 | \$ 0,00 | \$ 6,00 |
| IFAR | Creta/ASX/Vitara/Duster o similar | \$ 32 000,00 | \$ 1 000,00 | inclus | \$ 10,00 | \$ 32,00 | \$ 1 000,00 | \$ 37,00 | \$ 500,00 | \$ 50,00 | \$ 0,00 | \$ 6,00 |
| SFMR | Tucson/Vitara/Sportage | \$ 35 000,00 | \$ 1 200,00 | inclus | \$ 10,00 | \$ 35,00 | \$ 1 200,00 | \$ 40,00 | \$ 600,00 | \$ 60,00 | \$ 0,00 | \$ 6,00 |
| SFAR | Tucson/Vitara/Sportage | \$ 35 000,00 | \$ 1 200,00 | inclus | \$ 10,00 | \$ 35,00 | \$ 1 200,00 | \$ 40,00 | \$ 600,00 | \$ 60,00 | \$ 0,00 | \$ 6,00 |
| FFAR | Montero Sport/Santa Fé/Fortuner/Xtrail 7places | \$ 50 000,00 | \$ 1 600,00 | inclus | \$ 10,00 | \$ 50,00 | \$ 1 600,00 | \$ 60,00 | \$ 800,00 | NA | NA | \$ 6,00 |
| PFAR | Explorer/Land Cruiser/Montero W/ Grand Sante Fé | \$ 70 000,00 | \$ 2 400,00 | inclus | \$ 10,00 | \$ 70,00 | \$ 2 400,00 | \$ 80,00 | \$ 1 200,00 | NA | NA | \$ 6,00 |

* NPA=NON-APPLICABLE

RENTAL CONDITIONS

Original and valid passport with entry to Costa Rica less than 3 months at the end date of rental agreement
 Original driving licence in Roman letters otherwise International Driving Licence
 Credit card (Visa, Master Card and American Express as well as Diner Club and Discover)
 The person holding the rental contract, must be the person holding the Payment and Guarantee Card
 Minimum age 18 years and 1 year of Licence for the categories of Mini and Economic/ Surcharge Young Driver from 18 to 24 years
 Minimum age 21 years for all other categories and at least two years of license/ Surcharge Young Driver from 21 to 24 years
 Minimum age 25 years and at least 3 years of Licence for Full Size and Premium
 Maximum age 75 years for all categories/ Driver Surcharge Senior for +75 years
 Reservations are guaranteed 24h if prepaid and 2h if not prepaid according to arrival of the flight indicated in the reservation.
 The rate is calculated per 24h with 59 min grace period
 Fuel Policy: vehicle comes with full and return to do with full

ROAD ASSISTANCE CONDITIONS

Roadside assistance is optional. If you have chosen this option, you will have access to our assistance service in case of breakdown of your rental vehicle.
 This assistance shall include:

- Call Center English/Spanish 24/7
- Towing in case of accident or breakdown
- Car loan in case of breakdown if not negligent
- Locksmith service in case of forgetting the key in the car

This assistance shall not include:

- Out of Costa Rica
- Key Loss and Key Delivery
- Towing in case of negligence
- Tire change
- Troubleshooting for fuel shortage or fuel error
- Troubleshooting for flat battery
- Towing off paved roads

CONDITIONS DES PROTECTIONS (extrait des conditions générales de location)

| | |
|----------------------|---|
| LIA | Liability Automobile Insurance = Mandatory - Damage to Third Parties: 6millions from CRC or about 10000USD on body damages - no cover material damages |
| SLI | Supplemental Liability Insurance = Non Mandatory - Damage to Third Parties: 200,000 USD Damage Third Party Equipment: 60 000USD Additional: 300 000USD Occupant: 20 000USD In case of death: 5 000 USD No other insurance (sold on Internet or CB) for Civil Liability is accepted |
| LDW (CDW+THW) | Lost Damage Waiver (Collision Damage Waiver + Threft Damage Waiver). Accident/Damage excess amount according to vehicle category and Theft deductible 10% value of the vehicle. Not required if you submit an attestation showing the coverage of the rental vehicle in Costa Rica for the duration of your rental for a minimum of USD 60,000 and USD 100,000 for categories F and P |
| PLDW | Partial protection against damage and total theft of the rental vehicle. Excess Amount reduced to half. Not mandatory. Complementary to the LDW |
| TLDW | Total protection against damage and total theft of the rental vehicle. Without deductible. Not mandatory. Complementary to the LDW |
| ASSVE | Windows Breakage Protection and Tires. Without Excess Amount. Does not include rims. Does not include roadside assistance |

Only the tenants declared on the contract can claim as insured
 Insurance valid only in Costa Rica, it is forbidden to cross borders
 In the event of an accident, the tenant must remain on site to wait for the policy and insurance + inform Jumbo Car the coordination of stakeholders.
 The tenant must submit within 24 hours, the claim report and attach a police/gendarmerie report and/or complaint receipt.
 The tenant does not have to give the vehicle, it remains his full responsibility until the delivery of the keys to a Jumbo Car agent
 Is not included in the insurance

- Damage to upper and lower body
- Damage to mechanical parts under the vehicle (nose gear, oil pan)
- Damage caused as a result of unanticipated use by the manufacturer, or out of paved roads, damage caused by rain or sea water
- Partial theft or degradation of accessories (hubcap, antenna, rear-view mirror, key, etc.)
- Roadside Assistance
- Loss or damage of goods carried in the rental vehicle
- Towing, Capital and Expertise Costs

EXTRAS AND OPTIONS (TTC)

| | | | | |
|---|----|----------------|------------------|---------------|
| Airport Fee | \$ | - | | |
| Road Assistance | \$ | 5,00 | per day | |
| Additional driver | \$ | 5,00 | per driver/day | |
| Young driver (18-22 years) | \$ | 20,00 | per driver/day | |
| Young Driver (under 26 years or less than 2 years of license) | \$ | 10,00 | per driver/day | |
| Senior driver (from age 76) | \$ | 10,00 | per driver/day | |
| Carrycot | \$ | 10,00 | by element / Day | Max 10d |
| Baby Seat | \$ | 10,00 | by element / Day | Max 10d |
| Infant seat with backrest | \$ | 10,00 | by element / Day | Max 10d |
| Backless Infant Seat | \$ | 5,00 | by element / Day | Max 10d |
| Infant Seat Protection | \$ | 5,00 | by protection | |
| Stroller | \$ | 10,00 | by element / Day | Max 10d |
| Bed | \$ | 10,00 | by element / Day | Max 10d |
| GPS (300 USD franchise) | \$ | 10,00 | by element / Day | Max 10d |
| Wifi box (300 USD deductible) | \$ | 10,00 | by element / Day | Max 10d |
| Quick Pass (Toll/Parking) (300USD deductible) | \$ | 5,00 | by element / Day | +consummation |
| Local SIM card with 60min local call | \$ | 5,00 | by element / Day | |
| Roof Rack | \$ | 10,00 | by element / Day | Max 10d |
| Roof Box | \$ | 15,00 | by element / Day | Max 10d |
| Cool Box | \$ | 5,00 | by element / Day | Max 10d |
| Beach Seat | \$ | 5,00 | by element / Day | Max 10d |
| Adaptator | \$ | 5,00 | sale | |
| Full Tank Option | | Rate in Agency | | |
| Car Delivery/Return (hotel, office..) | | from 50 USD | by element / Day | |
| Car Delivery on Airport Parking | \$ | 30,00 | by element / Day | |
| Car Drop Off | | from 50 USD | by element / Day | |
| Outside opening hours Fee | \$ | 35,00 | | |
| Prepaid Cleaning | \$ | 75,00 | | |

AMENDES (TTC)

| | | | |
|---|--------------|--------------|---|
| Refueling | Counter Rate | | |
| Unusually dirty vehicle / waste | \$ | 100,00 | by contract |
| Smell of cigarette smoke | \$ | 300,00 | |
| Loss of vehicle documents | \$ | 300,00 | +downtime |
| Loss of license plate | \$ | 500,00 | +downtime |
| Loss or damage of keys | \$ | 300,00 | +troubleshooting and downtime |
| Redirection Charges (mail) | \$ | 50,00 | by effect |
| Adm Fees | \$ | 100,00 | by procedure |
| Administrative expenses in the event of a disaster | \$ | 200,00 | by contract |
| Administrative costs in case of abandonment of the vehicle | | from 500 USD | per vehicle |
| Administrative costs in case of repatriation of the vehicle | | from 500 USD | per vehicle |
| Administrative costs in case of contravention | \$ | 200,00 | by contract + amount of contravention + time to capital |